



PUBLIC INFORMATION SESSION

TUESDAY, AUGUST 19TH

KDADS
503 S. Kansas Ave
Topeka, KS 66603
www.KDADS.ks.gov
hchs-ks@kdads.ks.gov
Ph: 785-368-3246

CONFERENCE CALL: 5:30 p.m. to 7:00 p.m.

Dial: 1-866-620-7626

Conference Code: 2850442124#

MONDAY, AUGUST 24TH

11:00 a.m. to 12:30 p.m.

WEDNESDAY, AUGUST 26TH

12:00 p.m. to 1:30 p.m.

Dial: 1-866-620-7626

Conference Code: 4283583031#

KanCare Ombudsman Lunch and Learn Call – For Consumers

KanCare Ombudsman provides an independent and confidential resource for Kansas Medicaid members' issues and assists members in resolving their concerns. The KanCare Ombudsman also provides guidance to the Secretary of the Department for Aging and Disability Services on policy issues and periodically reports to the Legislature.

SAVE THE DATES

September	October	November	December
Sept 10 th	Oct 8 th	Nov 5 th	Dec 3 rd
Sept 24 th	Oct 22 nd	Nov 19 th	Dec 17 th

Dial: 1-866-620-7326

Conference Code: 4283583031#

Here's what you can expect:

- **Conference Calls are held every other Wednesday from 12:00 to 1:00 pm.**
 - These are informational sessions about different KanCare topics that matter to you
- *During each 1 hour call:*
 - The KanCare Ombudsman will introduce the topic of the day.
 - Please keep your phone on mute (*6 on your key pad or use your mute key)
 - Panel members, including MCOs, may be available to address the topic or answer questions from the KanCare Ombudsman or consumers on the call.

Consumers, Parents, Guardians, Family and Friends are encouraged to submit topic ideas and questions by emailing KanCare.Ombudsman@kdads.ks.gov.

To Contact the KanCare Ombudsman for Questions, Comments or Concerns:

Kerrie Bacon, KanCare Ombudsman

- Phone: 1-855-643-8180
- TTY: 711
- Fax: 785-296-0256
- E-Mail: kancare.ombudsman@kdads.ks.gov
- KanCare Ombudsman Website: www.kancare.ks.gov/ombudsman.htm